



DATE: May 2024

WARRANTY STATEMENT Fullriver

R & J Batteries (NZ) Ltd will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. If the goods purchased are for ordinary domestic household purposes, you may be entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You may be entitled to have the goods repaired or replaced if the goods fail to be of reasonably acceptable quality and the failure does not amount to a major failure.

Manufacturer's Warranty Coverage

If a product we sell is unusable or unserviceable due to defects in material and/ or workmanship and you want to seek a remedy from the manufacturer we will use our best endeavours to help you with that. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions.

APPLICATION	WARRANTY PERIOD
DC series	12 months
DC series DC105-12 and DC120-12 ONLY	24 months
HGL Series	12 months
HGHL Series	12 months
FAT Series	12 Months
HC Series	24 months
FR1 Charger	24 months

Warranty Exclusions

These warranties do not apply to batteries or chargers that break or fail due to abuse or neglect such as improper installation, misapplication, loose wiring, corroded terminal connections, mishandled or dropped, freezing, fire, explosion, or unauthorised modifications.

These warranties do not cover sulphation damage caused by failing to maintain sufficient charge in batteries for extended periods of time. Batteries must be fully charged after any significant drain and the charge cycle must be completed.

This warranty does not cover batteries or chargers that failed within the warranty period due to extreme usage (excessive wear and tear). DC batteries will provide 500 cycles at 80% depth of discharge and HGL batteries will provide 400 cycles at 60% depth of discharge. Usage beyond this level will not be covered under warranty.

If the product you purchase is not ordinarily for personal, domestic or household use, then the Consumer Guarantees Act will not apply. In any case R & J Batteries (NZ) Ltd will not be responsible or liable for any indirect economic loss whatsoever. Before making a warranty claim you must provide R & J Batteries (NZ) Ltd with an opportunity to remedy any problems.

To request a warranty claim, please contact your nearest R & J Batteries store on 0800 546 000 or find your nearest store at www.rjbatt.co.nz