

WARRANTY STATEMENT - ALLiON Batteries

R&J Batteries warrants the ALLiON range of lithium batteries to the original purchaser for a period of 5 Years, subject to the terms and conditions stated herein. ALLiON batteries come with guarantees that cannot be excluded under the Consumer Guarantees Act. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Coverage

This warranty covers ALLiON batteries which become unusable or unserviceable due to the defects in material and/or workmanship. This warranty only applies to batteries which are sized correctly and used in applications for which they are intended and operated within the parameters detailed in Table 1 below (also detailed in the Product Data Sheet available at rjbatt.co.nz).

Proof of purchase and return of goods in question must accompany any request for warranty. No exceptions.

Nominal Voltage	12.8V	51.2V
Charging Voltage	14.4V to 14.8V	55.2V to 57.6V
Float Voltage	13.6V to 14.0V	54.4V
Charge Temperature	0°C to 45°C	
Discharge Temperature	-20°C to 60°C	
Battery Storage Conditions		
≤ 1 Month	-20°C to 60°C, 5% to 75% RH	
≤ 3 Months	-10°C to 45°C, 5% to 75% RH	
Recommended	15°C to 35°C, 5% to 75% RH	

Table 1 - ALLiON battery operating parameters

Warranty Exclusions

This warranty does not apply to batteries that fail due to abuse or neglect such as improper installation, misapplication, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion or unauthorised battery modifications.

It does not apply to batteries where the specified operating temperature, voltage or current is outside the product operating parameters detailed in Table 1 above.

As per the Consumer Guarantees Act, if the battery application is not for personal, domestic or household use, then R&J Batteries will not be responsible or liable for any consequential or incidental expense or loss.

To request a warranty claim, please contact your nearest R&J Batteries branch on 0800 546 000 or find your nearest branch at rjbatt.co.nz